

Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
006-0035300-001	A	SMITH DARRELL 1806 PARK PLACE	10734	Brush Pickup	01/08/19-16:23	01/08/19-16:23	01/09/19-10:10	1		01/09/19	9956866	12094151	
Instructions: Pick up brush at corner of Park Place & Heritage Square													
Field Comment: Picked up brush. AL													
Number of work orders: 1 Units: 1 Completed: 1 Not Completed: 0													

Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter ID 2
001-0004800-009	A	STEPHENS ASHLEY TELLE 509 W. KILPATRICK	9529	Miscellaneous Instructions: customer said that concrete is busted because of a big tree root. There is a sharp edge on the curve because of that. their tire blew up because of this sharp edge	06/20/18-15:05	06/20/18-15:05	01/17/19-10:13	1		01/17/19	9601852	12100443	M09601852
003-0015800-009	A	NORMAN SANDRA A 319 WIGLEY STREET	9549	Miscellaneous Instructions: Customer required the City to trim a tree that is in City property according to his survey. Please g o check and talk to him if necessary	06/25/18-09:16	06/25/18-09:16	01/17/19-10:14	1		01/17/19	9957019	10242438	
002-0016000-002	A	HELTON JOHNNY W 720 W. KILPATRICK	9566	Miscellaneous Instructions: Customer's plumber is installing new water line. They need our guys there to ask some questions.	06/26/18-08:48	06/26/18-08:48	01/17/19-10:14	1		01/17/19	10070652	10182493	
006-0003000-002	A	HUGHES ZACHARIAH L 1507 ROBIN	10717	Miscellaneous Instructions: customer said plumber told him that he is not getting enough volume in his line. He was having low p ressure and was told by the city if he continues to have problems to call back.	01/03/19-11:56	01/03/19-11:56	01/09/19-09:24	1		01/09/19	9708317	12094358	
010-0015800-000	A	GOODWIN TOMMIE 507 W. FRONT	10718	Miscellaneous Instructions: replaced stuck cutoff valve for customer.	01/03/19-15:47	01/03/19-15:47	01/30/19-12:22	1		01/30/19	9957261	10252388	
004-0020000-002	A	MARKHAM LARRY L 1121 E. MC DONALD	10719	Miscellaneous Instructions: front street and yard flooded. she said ditch needs to be dug out. she cannot get to mailbox	01/04/19-08:55	01/04/19-08:55	01/04/19-16:09	1		01/04/19	8592162	10318528	
002-0005800-000	A	MANN JUDY 810 SECOND #3	10726	Miscellaneous Instructions: Customer called city hall and stated that we had come out & dug around his meter box and have left a mess in the yard. Please check.	01/07/19-09:42	01/07/19-09:42	01/08/19-09:36	1		01/08/19	9957199	12091447	
004-0012170-029	A	RYCHLIK ROBERT E 813 E. MC DONALD	10728	Miscellaneous Instructions: Field Comment: mark, joe, charlie drainage ditch stopped up at corner of Bowdoin and Second. customer ran water hose thru it, and it is draining a little but something still in there.	01/07/19-10:26	01/07/19-10:26	01/08/19-09:31	1		01/08/19	9955436	12093583	
007-0002510-000	A	SPRUELL WAYNE 820 N. GRAHAM	10733	Miscellaneous Instructions: Field Comment: can you look where the drive way meets the street to see if the city can repair. Customer says its been washed out from all the rain and has a big hole. will have to call TXDOT	01/08/19-15:28	01/08/19-15:28	01/08/19-16:18	1		01/08/19	9957504	10206761	
006-0020900-003	A	BRADLEY WILLIE 251 MOLLY LANE	10757	Miscellaneous Instructions: Field Comment: mr. Bradley said he wants to know where his meter is. they came and turned off spr meter, and he s aid he wants to know where reg meter is located. thinks it might be covered up uncovered and painted meter lid so he can see it	01/14/19-10:35	01/14/19-10:35	01/14/19-14:59	1		01/14/19	10070891	10397312	

Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
005-0020100-000	A	MORROW JON - FAITH 231 MINWOOD	10740	Miscellaneous	01/11/19-08:32	01/16/19-08:32	01/16/19-07:37	1		01/16/19	10070623	10188318	
Instructions: Pick up leaves & pine needles on the Brett St side of house													
Field Comment: Picked up leaves & pine needles. AL													
007-0003700-000	A	FOWLER MARY 209 CAGE STREET	10743	Miscellaneous	01/11/19-10:42	01/16/19-10:42	01/15/19-08:14	1		01/15/19	9957541	10164836	
Instructions: Pick up leaves													
Field Comment: Picked up leaves. AL													
001-0009500-008	A	CARLOCK JANE 410 W. MC DONALD	10767	Miscellaneous	01/16/19-14:10	01/16/19-14:10	01/16/19-10:11	1		01/16/19	9588033	12098966	
Instructions: Pick up leaves													
Field Comment: Picked up leaves. AL													
002-0015900-011	A	NILES CLIFTON 716 W. KILPATRICK	10772	Miscellaneous	01/17/19-12:34	01/17/19-12:34	01/18/19-11:40	1		01/18/19	10474216	10923737	
Instructions: Customer says is wet around the meter. Please check if the leak is on our side or his side.													
Field Comment: there is no leak on city side. talked to customer and while talking to him noticed that the meter sp un a little. showed the customer and recommended him to check his toilet and faucets.													
003-0006100-001	A	PHILLIPS JERRY 405 W. PACIFIC	10775	Miscellaneous	01/18/19-09:40	01/18/19-09:40	01/18/19-09:42	1		01/18/19	9957200	12086007	
Instructions: please get leaves on pacific													
Field Comment: got them													
010-0012800-000	A	RIDDLE WELDON 504 WREN	10778	Miscellaneous	01/18/19-13:05	01/18/19-13:05	01/18/19-15:12	1		01/18/19	9957303	12099276	
Instructions: turn water on today - until Tuesday													
Field Comment:													
004-0029800-008	A	BYRD WILLIAM 1015 E. BROAD #2	10782	Miscellaneous	01/18/19-14:34	01/18/19-14:34	01/22/19-10:15	1		01/22/19	9956835	12099827	
Instructions: Customer called and said he had water in the middle of his bedroom that just appeared. Justin is in area on a call and will look into it.													
010-0008440-001	A	CITY OF MINEOLA 200 W. FRONT	10804	Miscellaneous	01/23/19-16:45	01/23/19-16:45	01/30/19-12:01	1		01/30/19	9957273	12098775	
Instructions: This is for the basketball court. Please fix the timers on the lights to stay on later. --Ask Dorl s for more information													
003-0007700-001	A	HARDMAN PAMELA 404 W. PACIFIC	10806	Miscellaneous	01/24/19-13:01	01/24/19-13:01	01/24/19-15:26	1		01/24/19	9957110	12099160	
Field Comment: William fixed it													
Instructions: please go to alley behind this address. plumber is there (Nevin) and has a problem with sewer and n eds to talk to city before he does anything.													
008-0000200-003	A	RICHARDSON SHANE 1905 OLD TYLER HWY	10811	Miscellaneous	01/24/19-16:03	01/24/19-16:03	01/29/19-13:38	1		01/29/19	9708332	10258805	
Field Comment: ran sewer main it was not stopped up. ran as a courtesy problem on customer side													
Instructions: Check on dead tree in right of way? Call 903.751.0062 Shane Richardson													
Field Comment: Unable to remove tree, located on private property. CM													

Account Number	S	Customer Name/Address Desc	T	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
050-0003181-001	A	GLADE INVESTMENTS INC		10824	Miscellaneous	01/29/19-10:16	01/29/19-10:16	01/30/19-12:24	1		01/30/19	9655467	12100474	
		344 NW LOOP 564 STE 200			Instructions: Please meet owner at 2pm at the meters. He says the sprinkler system is off but it show water usage for the last few month. Probably will need to pull meter log to show him									
					Field Comment: met with customer, sprinkler was off at box not the meter. Pulled log and still showed usage, showed customer. He decided to turn off at meter.									
		Number of work orders:	21	Units:	21	Completed:	21	Not Completed:	0					

Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
002-0025350-001	I	VACANT 201 GREEN STREET	10102	Street Repairs Requested 09/21/18-13:10 09/21/18-13:10 Instructions: Repair roadway at intersection of Green St & Country Club Dr Field Comment: 1	01/07/19 9281145	01/07/19 9281145	01/07/19 9281145	1	12100579				
010-0008290-000	A	EAGLE FUEL & OIL LP 115 W. FRONT	10737	Street Repairs Requested 01/09/19-15:33 01/09/19-15:33 Instructions: 2 Large pot holes in front of business Field Comment: Unable to repair pot holes @ this address. Located on private property. CM	01/17/19 9281101	01/17/19 9281101	01/17/19 9281101	1	10321998				
005-0015300-000	A	ST. PETERS CATHOLIC 201 MEADOWBROOK	10763	Street Repairs Requested 01/15/19-09:51 01/16/19-09:51 Instructions: 1st 2 blocks of Meadowbrook St off Pacific St have several large pot holes. Field Comment: Repaired pot holes. JM	01/17/19 10070635	01/17/19 10070635	01/17/19 10070635	1	10185460				
011-0006000-010	A	BARBER ARTIEL 719 GODDSON CIRCLE	10770	Street Repairs Requested 01/17/19-10:04 01/17/19-10:04 Instructions: Pot holes Field Comment: Repaired pot holes w/29 bags of concrete. CM	01/24/19 9955788	01/24/19 9955788	01/24/19 9955788	1	12098903				
004-0010500-010	A	THOMPSON MADELYN 411 E. MC DONALD	10787	Street Repairs Requested 01/22/19-11:24 01/22/19-11:24 Instructions: Culvert is clogged with debris and needs to be cleaned out. Blocking flow of water. Spoke with property owner, Regan Brandon at 903-882-3281. Field Comment: they need to call TX DOT	01/25/19 9957242	01/25/19 9957242	01/25/19 9957242	1	12097984				
Number of work orders: 5					Units: 5	Completed: 5	Not Completed: 0						

Account Number	S	Customer Name/Address Desc	T	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Spectral Meter ID	Spectral Meter Id 2
006-0013800-002	A	SANDIFER JEFF 202 PAMELA DR.		10705	Sewer Back Up	01/02/19-07:41	01/01/19-07:41	01/01/19-10:30	1		01/01/19	10070992	10184788	
Instructions: Sewer back up														
005-0012000-001	A	FULLER CONNIE L 231 NUSS		10730	Sewer Back Up	01/07/19-13:33	01/07/19-13:33	01/08/19-09:35	1		01/08/19	10070765	10186930	
Field Comment: puddle out by curb and smells bad and has toilet paper in it. please ck														
002-0015800-025	A	SHEW TOBY 712 W. KILPATRICK		10732	Sewer Back Up	01/08/19-15:10	01/08/19-13:55	01/08/19-14:25	1		01/08/19	9601848	12099051	
Instructions: Sewer back up														
004-0021200-002	A	GODWIN MARK H 415 PEACHTREE DR.		10739	Sewer Back Up	01/10/19-13:46	01/10/19-13:46	01/11/19-09:21	1		01/11/19	8719911	10265498	
Field Comment: Ran and cleared customer lines														
010-0015600-010	A	DAVIS KIMBERLY N 513 W. FRONT		10764	Sewer Back Up	01/15/19-15:35	01/15/19-15:35	01/16/19-09:17	1		01/16/19	9708318	12099110	
Instructions: ran and cleared sewer cleanout														
001-0024800-004	A	PENDELETON KANDIS R 608 SYCAMORE		10774	Sewer Back Up	01/18/19-08:05	01/18/19-08:05	01/18/19-15:15	1		01/18/19	9957247	12097386	
Instructions: plumber told to call city and have us snake the line														
004-0030500-000	A	PLAS TECH FIBERGLASS 911 E. BROAD		10780	Sewer Back Up	01/18/19-13:38	01/18/19-13:38	01/22/19-10:17	1		01/22/19	9956817	10263686	
Field Comment: problem on customer side talked to customer														
Instructions: check for sewer backup or leak, wet area looks like sewer is coming up from manhole.														
Field Comment: ran and cleared sewer meter, spoke with customer														
Number of work orders: 7 Units: 7 Completed: 7 Not Completed: 0														